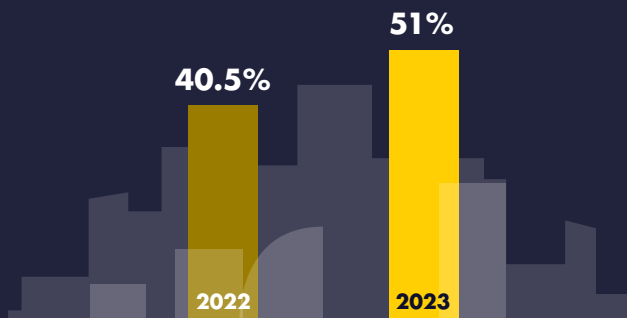# Cyber Resilience Report 2023

**censornet.**

Concerned about the risks of cybercrime? Worried about the costs of a cyber attack? Our survey of senior IT leaders at UK SMEs shows you're not alone. Here's the lowdown.
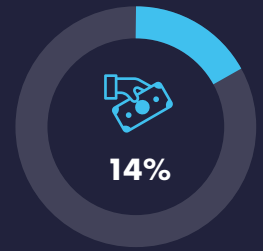
## Businesses can't keep up

**40.5%** 2022
**51%** 2023

10.5% more security leaders believe their cyber security posture needs better futureproofing
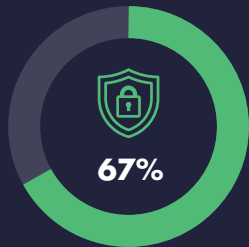
## The true cost of cyber attacks

**25%**
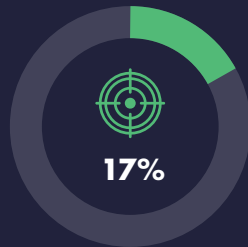believe customer service & support staff are impacted by cyber security incidents

**14%**
received a regulatory fine resulting from ransomware attack
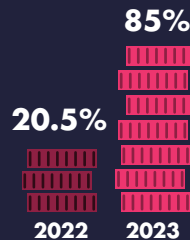
## Ransomware attacks hit 1 in 6 businesses

**67%**
2 in 3 feel unable to protect against ransomware

**17%**
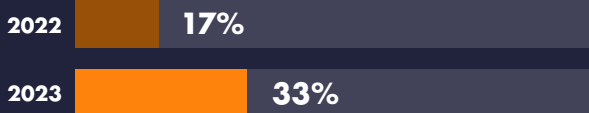have suffered a ransomware attack

## Ransom payers up 65% on 2022

**20.5%** 2022
**85%** 2023
4 in 5 now paying the ransom

**£144k** 2022
**£91k** 2023
Average ransom now paid is £91k

## Email attacks hit 1 in 3 businesses

2022 **17%**
2023 **33%**
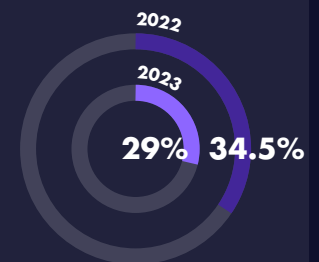
33% have suffered a serious attack after employees opened an email – up 16% on 2022

## Protecting emails is getting harder
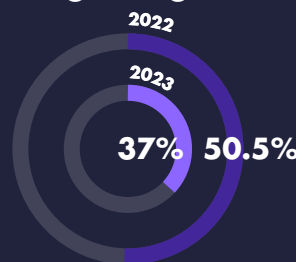
2022
2023
**37%** **50.5%**

13.5% fewer can block 'dangerous' attachments from reaching inboxes

2022
2023
**29%** **34.5%**
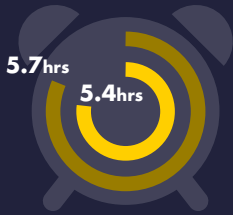
Less than a third can quarantine suspicious or malicious mail

## 1 in 5 losing sleep over security concerns

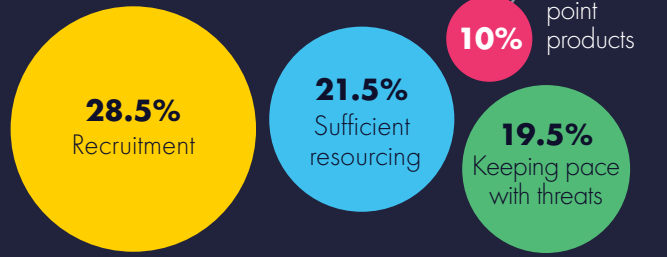● 2022  ● 2023

**5.7**hrs
**5.4**hrs

Average nightly sleep among cybersecurity bosses

**9%**
**22%**

% who believe they lose sleep due to cybersecurity concerns

## Recruitment tops security challenges

**28.5%** Recruitment

**21.5%** Sufficient resourcing

**10%** Volume of point products

**19.5%** Keeping pace with threats

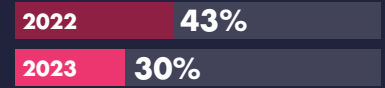## The future is in the Cloud …

**65%** 2022
**50.5%** 2023

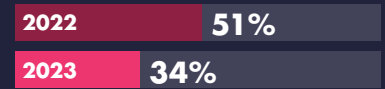14.5% fewer organisations are relying on legacy tech than a year ago

## … but control over Cloud app use is falling

13% fewer have complete discovery and visibility into cloud app use

| 2022 | **43%** |
| 2023 | **30%** |

17% fewer have complete control over cloud app use

| 2022 | **51%** |
| 2023 | **34%** |

## Outages impacting 1 in 3 businesses

**29%** suffered an outage lasting less than a day

**26%** lost data due to a cyberattack

## Organisations are consolidating their security

**63%** reduced the number of security vendors

**60.5%** consolidated their cybersecurity approach

## Cybersecurity bosses' wish list for 2023

■ 2022  ■ 2023

| | Automated response to cyber threats | Enterprise security for the mid-market | Less complex enterprise-grade security for the mid-market | Less costly cybersecurity solutions | 24/7 cybersecurity |
|---|---|---|---|---|---|
| 2022 | 46% | 33.5% | 36.5% | 34% | 20% |
| 2023 | 55% | 43% | 39.5% | 24.5% | 18.5% |